

JobORTUNITY

Be the right you for the right job



# Hi5 Training Courses



[www.jobortunity.org](http://www.jobortunity.org)





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Jobortunity is a professional training- and development institute in Arusha, Tanzania. We train youth in the age of 18-25 years who are motivated to work. We use our own designed Hi5 approach to train and coach people. This approach ensures that they become confident professionals with the right attitude, social and technical skills to meet the employment standards across Tanzania.

We train 21st century skills such as communication, problem solving, adaptability, collaboration and job application skills. Jobortunity does not only prepare youth for work, but we also provide organisational support to companies. We analyse, advise, give training, and coach in order to facilitate job matching between employees and employers. Our main goals are to assist youth to obtain employment and thereby improve their lives and for companies to have trained staff with the right attitude in order to provide the best service.

### We offer:

#### 1-year Hi5 Professional Development Course

- This course trains youth, motivated to work in the service industry, into confident professionals with the attitude and technical skills required to meet employment standards across Tanzania. We use our own Hi5 approach and facilitate a practical training program of 8 months in collaboration with high standard companies.

This Hi5 course boosts students' professional development and life. Our graduates say: "Hi5 is the key for life!"

#### Career perspectives with the Hi5 Professional Development Course are:

Waiter, Cook, Receptionist, Housekeeper, Gardener, Tour guide, Office assistant, Customer service officer, Porter, Runner.

**Parent:** 'Students in Jobortunity really change positively; we even see it on how they behave at home'

#### The 1-year Hi5 Professional Development Course consists of two parts:

**Phase I:** The first 4 months consists are of an intensive Hi5 training of 5 days a week from 9am till 5pm at Jobortunity. These months are focusing on all the Hi5 fingers in order to obtain the right attitude and knowledge to work as a trainee in the service sector. We provide lunch and drinks for enough energy to learn.

**Phase II:** After successfully finishing phase I the students start their 8-month apprenticeship in a service company. During this field-training the students receive support of the supervisors from the company and Jobortunity. The students are taught the skills they need for their profession. One week per month the students return to Jobortunity to obtain classroom Hi5 training.

#### The Hi5 skills also called: 21st century skills are taught via these modules:

- Personal presentation
- Professionalism

- Communication
- Team work
- Conflict management & Problem-solving
- Personal development
- Job reality
- Customer service
- Computer skills
- Job application
- Life skills
- Planning
- English

After graduation, students obtain a Hi5 certificate - they are now ready to embark on employment in the service industry. Of our students over 75% graduates. Jobortunity provides job matching services to link graduates to the right jobs.

#### Selection Criteria

Education level: Minimum Standard 7- Maximum form 4  
Literacy level; basic reading, writing and math.

#### Course fee

The full 1 year Hi5 Professional Development Course fee will be largely paid by Jobortunity's donors.

The companies during the apprenticeship contribute to the student's school fee and they take the responsibility for the technical training. The student pays a personal contribution, instalments, of TZS 585.000. We believe that all youth deserves a chance to study and get a good job. If a student does not have the financial means to pay the course fee, we are happy to help you with our scholarship program. Hence, youth with limited financial resources are also welcome at Jobortunity.

#### Who can apply?

Are you in the age of 18-25 years? And are you motivated to make a change in your life? Do speak a bit of English? Then get an application form (TZS 5000) and join the selection days!

#### Short Hi5 Courses

In addition Jobortunity also offers a short Hi5 Courses such as the 1-week Job Application Course.

#### Make an appointment

Check our website or give us a call.



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